

## **General Ranch Activity Policies**

- There are no afternoon activities on your arrival or departure days.
- All activities are subject to change due to weather, staffing, group dynamics, or other reasons.
- Fly fishing rods are available for those 16 and over, spinner rods are available for younger children and adults.
- Skeet shooting with 12- or 20-gauge shotguns, require that shooters are a minimum of 16 years old. Shooters are required to wear protective eyeglasses and ear protection.
- Drivers for the Polaris Ranger UTVs must possess a valid driver's license. Drivers and passengers should wear DOT approved helmets (provided) and wear seat belts.
- There are no lifeguards on duty for lakes, river adventures, hot tubs, or other.
- Children are the full responsibility of their guardians throughout their entire stay.
- We reserve the right to revoke privileges for use of the Polaris Ranger UTV to those abusing machines, not following speed limits, driving in a manner that can damage machine or cause harm to themselves or others.
- We reserve the right to refuse a guest's participation in any activity or event due to participant intoxication, not following staff instructions, or to those that pose a threat to themselves, others, or equipment.
- We don't allow guests to bring their own firearms and free shoot on our range.
- Some activities are self-guided.
- Children must be fully potty trained to join the children's programs. Children's programs are available on Tuesday and Friday's. We don't offer babysitting.
- Children's programs are only available June 14 – August 15, 2026.
- Housekeeping is not offered daily unless by request. Six night packages will have a full turnover on Wednesday's and fresh amenities available daily. Three night packages will have fresh amenities available daily, but not a turnover of sheets.

## **General Ranch Policies**

- Corkage fees will be applied if guests bring alcohol not purchased from the ranch to any area outside of their cabin and its porch. This is a \$30 corkage fee and applies per bottle of wine, 750ml bottle of liquor, or 12 pack of beer. You are welcome to request a special order to avoid the corkage fee. We do carry an excellent selection of beer, liquor, and wine.
- Smoking and vaping are permitted outdoors in designated areas only. If there is a fire ban in place additional smoking and vaping restrictions may apply. Smoking

is not allowed in service areas, hot tubs, while participating in activities, horseback riding or in livestock areas. Please properly dispose of butts.

- Service Animals are welcome. We are aware of ADA regulations. Emotional Support animals are not recognized as service animals and will not be permitted on the ranch. Pets are not welcome, and access will be denied if brought onto the property.
- There is private parking at your cabin for personal or rental vehicles. Larger vehicles or those with trailers will be directed to a general parking area. We can arrange shuttle transport to and from the ranch. Shuttle fees will apply. If a shuttle is required, you must notify us in advance of at least 3 weeks. Transportation fees range from \$400 – \$500 per cabin per vehicle per round trip, plus tax. The rates vary depending on location and duration. Our shuttles are not private, and we reserve the right to subcontract as needed.
- Transportation to and from off-ranch activities are not included in our package rates or typically the activity rate. Town and off-ranch activity shuttles are not guaranteed and offered by request only. We do suggest you have your own transportation if you wish to do many other excursions.
- We do recommend AWD, 4WD or a higher clearance vehicle for those driving themselves. Please call us ahead of time for updated road conditions.

### **Equine Specific Policies**

- There is no horseback riding on your arrival or departure days. (We do offer a welcome ride for those arriving between 3pm and 4:30pm)
- The weight limits for novice riders is 250lbs. The weight limit for advanced riders is 270lbs. Some trails or faster rides may be restricted if at or over the weight limit.
- Any rider expecting to participate in advanced riding such as loping, horseback swimming, bareback riding, or other must first pass an advanced rider test. Riders are passed at the discretion of Goosewing Ranch authorized staff.
- Novice riders may not be allowed the opportunity to attempt the advanced rider test.
- Trail rides are restricted to those at least 6 years of age. Handled rides around the ranch area are available to those at least 3 years of age. These "pony rides" are not offered daily.
- Wranglers discretion is final regarding riding ability, horse choice, trail conditions. Wranglers may not authorize all riders to participate if they feel it is unsafe.
- Attire should be sturdy and long pants, layers, and a shoe/boot with good structure, fully enclosed and a small heel.
- Helmets are optional and available upon request.

- No smoking or vaping at tack room, around livestock areas, while riding.
- We request that all riders use the mounting block to get on their horses whenever possible.
- No shoulder or back packs while riding. Pommel bags are provided for personal items.
- Stampede straps are required for all cowboy style hats.
- Groups will need to ride at the level of the least experienced rider.
- No double riding allowed.
- No alcohol on trail ride or while participating in equine activities.
- Guardians are required to go on the first ride with children under 16 years of age.
- Fire arms are not permitted on horseback rides.
- Horses are matched to guests based on the listed riders ability and body build. We are not able to accommodate all specific requests for horse type.
- Different horses may be used for different types of riding.
- Other restrictions may apply
- We reserve the right to change horses, trails, programs due to weather conditions, staffing, horse health, and for unforeseen circumstances.

### **Booking Policies**

Rates include meals from arrival day dinner to departure day breakfast (breakfast, lunch dinner, afternoon snack and appetizers), lodging in cabin accommodations, bi-weekly maid service, ranch activities, guided horseback rides, and all ranch amenities.

Rates are per person.

Rates do not include shuttle services, National park trips, rodeo trips, town trips or activities, off ranch excursions, alcohol and other incidentals.

### **Minimum Stay, Arrivals And Check-In/Out**

The Goosewing Ranch offers a 3 night and 6 night package. Three night packages run either Sunday to Wednesday or Wednesday to Saturday. Six night packages run Sunday to Saturday.

Check-In time is 3:00 PM

Check-Out time is 11:00 AM

We are unable to accept early check-ins or late check-outs. Early check-ins and late check-outs are subject to an additional service charge of \$250 per person.

**Occupancy is based on the number of people in the sleeping room. Rates are per person.**

Single occupancy – available for one person in an Indian, Mountain man, Trapper, or Cowboy cabin

Double Occupancy – available for two people in an Indian, Mountain man, Trapper, or Cowboy cabin

Triple Occupancy – available for three people in an Indian, Mountain man, or Cowboy cabin

Quad Occupancy – available for four people in an Indian, or Cowboy cabin

Pioneer cabins have two rooms, and the occupancy rate is based on the number of people per room. See specific Pioneer cabin rates.

**Children**

Children under 3 years old are free when sharing a room with two or more people. If not sharing a room with two or more people, then they are free, but the other person is charged at the single occupancy rate. Children under 3 are the full responsibility of guardians and not included in the activity or babysitting programs.

Children 3 – 5 years old are reserved at the full rate based on the occupancy of the room in which they reside. They can join age-appropriate activities, and we offer children's program twice throughout the week. Children must be fully potty trained to join the children's program. We don't offer babysitting. Equine activities are only available for those over 6 years of age. See our full policies for all restrictions. Children's programs are only available June 14 – August 15, 2026.

Children 6 and up are reserved at full price based on the occupancy of the room in which they reside. They can join age-appropriate activities, kids' program, and the equine program. Children must be able to follow wrangler/guide instruction, control their emotions and control their assigned

horse on their own. Parents are required to ride with their child/ren that are 12 and under for the first ride. See our full policies for all other restrictions. Skeet shooting is only available to those 16 and older. Fly fishing is only available to those 12 and older. Spinner rods are available for younger children. See our full policies for all other restrictions. Kids programs are only available during our peak season.

### **Tax And Service Charges**

Online rates do not include tax or service fees. 23.55% of the total bill will be added to cover service fees and taxes.

What is a Service Fee Charge: A service charge is a fee collected by the ranch and reported as ranch income. The ranch will distribute/utilize these funds in any way it sees fit. Service fees will and can be used to pay employee raises, bonuses, expenses relating to WiFi, fuel for rangers, government use fees for the National Forest and other service-related expenses.

The service charge does not include employee gratuity/tips. If you wish to provide any employee or group of employees with a gratuity, you may provide the gratuity directly or leave it in the Ranch office and it will be distributed to the designated employees via cash or check. Gratuities left on a credit card are subject to a 3% convenience fee and will be split equally between all tipped staff.

### **Acceptable forms of payment and associated fees**

Wire transfers, personal or traveler's checks are preferred methods of payment. We also accept all major credit cards such as Visa, MasterCard, Discovery, and American Express Credit Cards. When using a credit card to pay for the deposit no sur charge will be added. However, if you wish to use a credit card for additional payments towards your balance or to pay off the balance a 3% convenience fee will be added to the to that payment amount. Charges that occur throughout your stay on the ranch and paid at checkout are not subject to the convenience fee.

### **Deposit Required and Payment terms**

A 30% deposit is required to make a reservation.

The balance is due and will be collected by the ranch 60 days prior to arrival. A 3% credit card fee will be added to all balances unless a check is received 60 days prior to check in date. If the balance remains more than 14 days past due additional charges may apply. Credit card fees are nonrefundable once charged. There are no fees

associated with wire transfers. Please contact us for our banking details for wire transfers.

Please make checks Payable to Goosewing Guest Ranch and Mail to PO BOX 12649, Jackson WY 83002.

### **Cancellations & Travel Insurance**

If cancellation is requested prior to March 1, 2026, a cancellation fee of 5% of the deposit charged will be retained by the ranch, this is true for any reservation cancelled at any time after the deposit is taken. Deposits are non-refundable when reservations are cancelled at or after March 1, 2026. Reservations can be transferred to another date up until April 15, 2026. After April 15, reservations are not transferable, changes are subject to rate changes. If cancellation occurs less than 60 days prior to arrival, final payment is due and non-refundable or transferable. Optional travel insurance is available through a private provider with a fair rate and strongly recommended. Any reservation taken after April 15, 2026 for the 2026 booking year is due in full at time of booking.

### **Discount opportunities**

10% discount available to the following groups, these discounts are only available to those that book directly with Goosewing Ranch. The discounted rates are not commissionable. Discounts must be applied at the time of booking.

Active First Responders (paramedics, SAR, fire fighters) (Immediate family – spouse and children under 21)

Active-duty Military (Immediate family – spouse and children under 21)

Active Law Enforcement (Immediate family – spouse and children under 21)

Retired Military or Law Enforcement (service member and spouse)

Employee Families. This family discount extends to immediate family only (parents, spouse, and children) additional family and friends are full price.

### **Other terms**

Please note that taxes are subject to change.

There are no discounts available on packages with commissionable package rates.

Please ensure all participants understand Goosewing Ranch Policies and terms.

**We do require the following details for each participant/guest:** Name, Birthdate/age, height, weight, riding level (novice/beginner, intermediate, advanced, Not Riding), if there are any dietary restrictions/allergies/requests, medical conditions to be aware of, if they will be celebrating any special occasions, and if they will require a shuttle (not inclusive) or if they will be driving themselves, and a contact number for them.

Policies are subject to change and updates. Not all restrictions and policies are listed here.